

APPENDIX A

Slough Wellbeing Board

SELF CARE, PERSONAL RESPONSIBILITY AND ENGAGEMENT TASK AND FINISH GROUP

ACTION TRACKER

			What is the issue?	What is the desired outcome?	What will be put in place to resolve this issue / what is your proposal?	How will you monitor progress?
i)	<ul style="list-style-type: none"> ○ Access to primary care 	Narinder Bedi (CCG), Angela Snowling (PH), Colin Pill (HW)	Moderating behaviour of patients i.e. visits to secondary care	Would like to reduce visits to secondary care for issues that can be resolved in primary care thus reducing pressure on secondary care resource allowing patients to have their problem resolved quickly and effectively.	This has been taken up at a strategic level and would like a discussion from group around strategies to contribute to moderating behaviour.	TBC
ii)	<ul style="list-style-type: none"> ○ Domestic Abuse 	Niki Pierce (TVP)	Under-reporting of domestic abuse highlighted through those accessing services for DA / DV	Would like to have a linked performance monitoring framework to contribute to improving the reporting of abuse to TVP thus allowing for effectiveness in service provision.	This was incorporated into a workshop for SWB members where SWB members will be asked to agree a way forward for a robust performance monitoring framework and agree key leads to	TBC

					take this work forward.	
iii)	<ul style="list-style-type: none"> Young carers 	Colin Pill (HW)	<p>Number of young carers coming forward is low due to;</p> <ul style="list-style-type: none"> Stigma attached to being a carer Low number completing carers assessments 	To have a communications strategy in place, with the support of other partners thus encouraging young carers to be given access to support entitled to.	Need to define what strategy is and work with voluntary sector as well communications teams across partner organisations, need to define how this will be done.	TBC
iv)	<ul style="list-style-type: none"> Carers assessments 	Su Gordon Graham (Commissioning, SBC)	<p>Low uptake of services / benefits for carers due to;</p> <ul style="list-style-type: none"> low number identifying as being cared for and those completing carers assessments 	To increase number of people completing carers assessments thus service will have ability to provide appropriate support to child / adult carers.	<p>Mandatory question allows identification of carer and whether adult or child.</p> <p><i>Issue is; not a requirement to complete q'airre, in the case of children , discussion with HW (as above)</i></p>	Mandatory question added to q'airre for those completing assessments through ASC 'Is somebody caring for you?'
v)	<ul style="list-style-type: none"> Health checks 	Angela Snowling (PH)	Low take up of Health Checks (40-74 year olds) which checks those	To target range of interventions; who they are, how we work with them.	Purchasing CACI software to identify health issues at postcode level.	Currently monitoring: (1/5 of population within age

			not on disease register for following: BMI, bloods, tests for dementia, alcohol misuse, diabetes, hypertension, heart disease			group), target is 50% of 6,100 Baseline – 3,050 Apr to Oct 872
vi)	<ul style="list-style-type: none"> ○ Volunteering 	Ramesh Khukar (SCVS) and Amanda Renn (SBC)	Low numbers of people acting civically coming forward to volunteer.	To increase the number of people who undertake civic acts / volunteer locally.	'Shine a light' on local unsung heroes by celebrating their behaviour in local press / sign posting prospective volunteers onto a) organisations they can volunteer with and b) the volunteer centre	TBC
	<ul style="list-style-type: none"> ○ advice and possible support on ideas for when behaviour change approach is assigned ○ guidance throughout from Comms 	Neil Prior (Business rep, Telefonica) and relevant partner comms reps	TBC	TBC	TBC	TBC